

Warranty Service Procedure

GLM's RESPONSIBILITY:

1. GLM will directly and promptly approve and honor legitimate warranty claims on product only under condition that the claim is made through a servicing Dealer. ****Do not disassemble any parts including drive units that have been assembled by GLM.**
 2. GLM will credit or reimburse the Dealer for qualified warranty claims submitted that comply to GLM identified warranty policies.
- **ANY CLAIM UNDER GLM'S WARRANTY (Please see Limited Warranty of GLM Products) SHALL BE IN WRITING TO GLM PRODUCTS, INC. WITHIN THE WARRANTY PERIOD.**
 - **TO ASSURE FAST AND EFFICIENT SERVICE PLEASE SHIP ALL WARRANTY PART(S) AND DOCUMENTATION DIRECTLY TO GLM. ALL WARRANTY CLAIM PRODUCTS MUST BE SHIPPED FREIGHT PREPAID TO GLM FOR WARRANTY INSPECTION.**

Contact GLM Products, Inc. or your Distributor for a GLM warranty application. Warranty claims may be sent without the GLM application by submitting all of the following:

1. All returns must have a GLM RGA # assigned and marked on all boxes and documentation. No returns will be accepted without an RGA #.
2. **ALL** parts involved in the claim.
1. Copy of invoices as follows:
 - Original purchase invoice from distributor.
 - Original invoice for installation of warranted parts.
 - Proposed invoice to GLM, if any, for warranty claim.
 - Copies of all invoices for items in above proposed invoice.
2. Dealer information: name, address, phone, contact.
3. Dealer customer information: name, address, phone.
4. Application details: boat manufacturer, model, year, length, beam, engine/drive, horsepower.
5. Circumstances of failure and any comments.

Send parcel(s) to:

GLM PRODUCTS, INC.
705 Los Angeles Avenue
Monrovia, CA 91016
RGA# _____
TEL: 626/357-0077
FAX: 626/357-0600